

webCampus System Requirements

Operating systems

Recommended: Windows 7 or 8, Mac OSX 10.7+

Mobile devices: At present, due to the marginal performance of the My Moodle app, we recommend that on a mobile device you login to webCampus using a normal web browser. This is particularly important if you are completing an assessment or activity that has a grading component. However we do recommend downloading the Tegrity mobile app for iOS and Android.

Computer Requirements

RAM - 1 GB (minimum) / 2 GB or more (recommended)

Recommended CPU - Intel Core Duo / minimum - Pentium 4, 1.3 GHz

Internet speed

Use a broadband connection (256 Kbit/sec or faster) – this will ensure that you can view videos and online presentations – through USB wireless modem, ADSL, T1/T2, fibre optic or cable. Dial-up access will be significantly slower, and we do not recommend it.

Internet browsers

Please use recent versions of [Google Chrome](#) or [Mozilla Firefox](#), [Internet Explorer](#) 9 or 10 (IE 10 is required for drag and drop of files from outside the browser into webCampus) or [Safari 6 or 7](#).

- *Add-ons and toolbars can affect any browser's performance.*
- *As browsers and operating systems are updated, functionality of systems like webCampus and Tegrity are occasionally affected. The most significant issues generally concern the handling of video. **For instance, as of July 2014, Tegrity doesn't yet support versions 30 and above of Firefox, or above version 35 of Chrome.** If you encounter an issue after an update, please check the [Tegrity help page](#) for the latest browser instructions before contacting the [UWS Help Desk](#).*
- *For webCampus and Tegrity, IE8 and Safari 5 are no longer supported. They should still work but they are not tested regularly and there might be some problems. Like most of the world's Web sites and browser producers, we encourage you to keep your browsers current to improve security and functionality while saving us valuable support time.*
- *IE6 and IE7 are not recommended for webCampus (Moodle 2.6) at all. You will encounter difficulties trying to use those old browsers with today's Internet.*

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Settings

We recommend that the following be enabled in your browser for webCampus and Tegrity:

- Pop-ups (in both web browser and security software) - if you leave pop-ups disabled, please add exceptions for **<https://webcampus.uws.edu>** and **<http://tegrity.uws.edu>**. If you do not know how to do that, you can find instructions at this [wikiHow page](#).
- Cookies (if you disable cookies, please add the same exceptions in your browser security settings)
- Javascript

Plug-ins and Resources

- We recommend that you update to the latest versions of the [Adobe Flash Player](#) and [Adobe Acrobat Reader](#).
- Tegrity requires the Windows Media Player (through v.12) and Windows Media browser extensions for Windows PCs, and [Microsoft Silverlight](#) (v.3 and above) for Mac.